Certificate

Process Certificate

K-0223751-2

Issued	2025-09-12
Valid until	indefinite
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Alarm Transmission Service Provider (ATSP)

Statement by Kiwa
With the issue of this process certificate based on certification scheme K21030/04 Alarm Transmission Systems (ATS) dated 2020-05-27, in accordance with the Kiwa Regulations for Certification, Kiwa declares that legitimate confidence exists that the process/service supplied by

Securitas Alert Services NV

continuously complies with the process requirements for scope(s):

☐ 1. ATSP for a Complete Alarm Transmission System - End to End;
☒ 2. ATSP for a Critical Alarm Transmission System - Not end to end;
☐ 3. ATSP for Verification of an Alarm Transmission System – End to end;
☐ 4. Support ATSP (Support Alarm Transmission System).

as mentioned in the certification scheme and further on this certificate.

Signature

Wim van Loon
Managing Director Nederland

This certificate remains the property of Kiwa. Publication of this certificate is allowed.
Advice: consult www.kiwa.com in order to ensure that this certificate is still valid.

Version

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Executed by:
Kiwa FSS Certification
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ATS Provider
Securitas Alert Services NV
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1831 Diegem

ATS Network
Between ARC Diegem
Data Centre Securitas Alert
Services NV and Data Centre
Securitas Intelligent
Services AB, Cert nr K-0222017

Monitoring Centre
Securitas Alert Services NV Certified
according to EN 50518

Certificate

K-02237512

Alarm Transmission Service Provider (ATSP)

Technical and organizational resources for Alarm Transmission Systems (ATS)

For the delivery of the service complete alarm transmission, critical alarm transmission or alarm transmission verification within an alarm transmission system, the following resources are needed:

a) An approved and certified Supervised Premises Transceiver (SPT) according to EN 50136-2;

a) An approved and certified Alarm transmission and fault warning routing according to EN 54-21 (In case of fire alarm systems);

b) An approved Receiving Centre Transceiver (RCT) according to EN 50136-3 that is compatible with the Supervised Premises Transceiver including change management;

c) A network between the Supervised Premises Transceiver and Receiving Centre Transceiver as part of EN 50136-1/A1;

d) A management organization that determines the performance the alarm transmission system and does the periodic reporting according to EN 50136-1/A1 and, if necessary, directly communicates this with the (end)user;

e) A management organization which takes proactive corrective actions if the performance of the alarm transmission system is insufficient.

Specific scopes according to the certification scheme:

1. The Alarm Transmission Service Provider (ATSP) as supplier which delivers the equipment, network and tools for the end-to-end alarm transmission system (ATS). The ATSP is responsible for the end-to-end performance and compliance with the performance requirements. The ATSP shall report based on proactive actions and provide the service for a ‘complete alarm transmission system’.

1. The Alarm Transmission Service Provider (ATSP) as supplier which delivers the alarm transmission network for critical transmission. The ATSP is responsible for the performance and compliance with performance requirements. The ATSP shall report based on proactive actions and provide the service for ‘critical transmission’. This service is not end-to-end;

2. The Alarm Transmission Service Provider (ATSP) as supplier which delivers the Supervised Premises Transceiver and Receiving Centre Transceiver. The ATSP is responsible for the determination of performance of the alarm transmission. The ATSP shall report periodically to the (end)user and report directly if the performance of the alarm transmission system is not compliant. The ATSP provides the service ‘alarm transmission verification’. This service is end-to-end;

3. The Support Alarm Transmission Service Provider (SATSP) as supplier which delivers support to the ATSP and can be the manufacturer of the certified SPT and the RCT. The SATSP provides the service ‘secure support alarm transmission service provider’.

Application and use

The alarm transmission systems are to be used in conjunction with detection installations for fire according to EN 54-1 and for intrusion according to EN50131-7 to ensure the life safety and / or security levels laid down in the basic design of these installations.

Marking for this process

kiwa CERTIFIED K21030 ALARM TRANSMISSION SYSTEMS

RECOMMENDATIONS FOR CUSTOMERS

Check at the time of delivery whether:

- the supplier has delivered in accordance with the agreement;
- the mark and the marking method are correct;
- the products show no visible defects as a result of transport etc.

If you should reject a product based on the above, please contact:

- Securitas Alert Services NV

and, if necessary,

- Kiwa Nederland B.V.

Consult the supplier’s processing guidelines for the proper methods.